

# Product Warranty

**Raychem**  
**Pyrotenax**

## Limited Product Warranty Extension

To underline our confidence in the quality of our products, **Chemelex** also offers extended Limited product warranty programs, as outlined in this document. The extended warranty is only valid for products purchased and installed within United States, Canada, or South American countries.



**A five (5) year limited warranty from date of purchase is available on the following products:**

Brand	Type
Raychem TraceTek	TT3000 and TT5000 leak detection cables and associated components, tools and accessories

To benefit from this extended product warranty, the customer must complete and retain the Installation, Inspection or system testing records and complete the online warranty registration form at **chemelex.com** within thirty (30) days from the date of installation, otherwise only standard limited warranty applies. The extended warranty remains subject to all of the terms and conditions set out in the Limited Product Warranty (H57396).



**A ten (10) year limited warranty from date of purchase is available on the following products:**

Brand	Type
Raychem	BTV, QTVR, XTVR, HTV, LBTv, VPL, SC, ElectroMelt, HWAT, IceStop, RaySol, XL-Trace Edge, Third Rail and Switch heating cables, and associated components and accessories
	XMI, Copper, LSZH Jacketed Copper MI heating and associated components and accessories
Raychem TraceTek	TT1000 water leak detection cables and associated components, tools and accessories

\*Standard connection kits are limited to appropriately selected power connection kits, splice kits and end seals listed as compatible in Raychem product documentation.

To benefit from this extended product warranty, the customer must complete and retain the Installation, Inspection or Commissioning Record(s) located in the back of installation manual for the system being installed, and complete the online warranty registration form at **chemelex.com** within thirty (30) days from the date of installation, otherwise only standard limited warranty applies. The extended warranty remains subject to all of the terms and conditions set out in the Limited Product Warranty (H57396).



**A twenty (20) year limited warranty from date of purchase is available on the following products:**

Brand	Type
Raychem	Roof Ice Melt Systems (RIM, RIM2) which include RIM panels and associated heating cables, components and accessories.

To benefit from this extended product warranty, the customer must complete and submit the Installation Log Sheet (H59359) or complete the online warranty registration form at **chemelex.com** within thirty (30) days from the date of installation, otherwise only standard limited warranty applies. The extended warranty remains subject to all of the terms and conditions set out in Limited Product Warranty (H57396).



**A Lifetime warranty from date of purchase is available on the following products:**

Brand	Type
Pyrotenax	Systems 1850, 1850-SE, 2000, 2200 and Zero EMI fire-rated and performance wiring and associated accessories

To benefit from this Lifetime product warranty, the customer must complete and retain the Installation, Inspection or Commissioning Record(s) located in the back of installation manual for the system being installed, and complete the online warranty registration form at **chemelex.com** within thirty (30) days from the date of installation, otherwise only standard limited warranty applies. The Lifetime warranty is solely applicable for the duration that the initial wiring installation is powering the original equipment in accordance with the prevailing standards and codes at initial installation only as documented in the Installation, Inspection or Commissioning Record(s). In addition, the Lifetime warranty remains subject to all of the terms and conditions set out in Limited Product Warranty (H57396).

**North America**

Tel +1 800 545 6258  
info@chemelex.com

**Latin America**

Tel +1 713 868 4800  
info@chemelex.com



**Raychem Tracer Pyrotenax Nuheat**